

**From:** Belaunzaran, Brittany <Brittany.Belaunzaran@hondaoffortmyers.com>  
**Sent:** Monday, July 10, 2017 1:54 PM  
**Subject:** 2005 PILOT SERVICE HISTORY

Wed Dec 14, 2016								359731C
Advisor	Mileage	RO Status	Total Tech Hours	Warranty Total	Cust Total	Int Total	Misc Total	
2241	55961	CLOSED	3.10	0	481.54	0.00	-77	
<b>Services</b> 5 <b>TRM CC TRIM OR MOULDING DIAGNOSIS/REPAIR</b> (Tech 1337, 285.6) <i>Complaint:</i> transfer case seals leaking 2 <b>HIBR CC B RECOMMENDED</b> (Tech 1337, 195.73) <i>Complaint:</i> *Recommended Package *Change Engine Oil Oil Filter Reset Service Interval Indicator * MM1 Rotate Tires *Front Rear Brake Inspection Adjust Parking Brake *Check Adjust Tire Pressures *Inspect Air Filter Inspect Cabin Air Filter *Replace Front Wiper Inserts Rain-X Windshield Treatment *zMAX Micro Lubricant 32oz Reduce Emissions Improve Performance Extend Engine Life *V.I.P. Wash Upgrade Clean Int/Ext Windows Vacuum Interior Dress Tires 4 <b>VIP10 CC 10% OFF YOUR NEXT SERVICE</b> (Tech 1337, 0) <i>Complaint:</i> *10% Off Your Next Service				<b>Parts</b> 4 Z32 ZMAX 32 OZ BOTTLE 33.32 1 15400-PLM-A02 FILTER, OIL 7.04 2 5W20B QUAKER STATE 13.50 3 94109-14000 WASHER, DRAIN (14MM) .39 5 76622-S5A-003 RUB, BLADE (525MM) 6.99 6 76622-SLA-004 BLADE RUBBER 6.99 7 91304-PGV-003 O-RING (90X2-2) 7.21 8 91305-PGV-003 O-RING (106X2-2) 8.44 9 08200-9008 FLUID (ATF DW-1) 24.54 10 90471-PX4-000 WASHER, DRAIN (18MM) 4.53 Total: 112.95				
<b>Comments:</b>								

Wed Dec 14, 2016								359731
Advisor	Mileage	RO Status	Total Tech Hours	Warranty Total	Cust Total	Int Total	Misc Total	
2241	55961	CLOSED	0.80	228.49	0	0.00	0	
<b>Services</b> 5 <b>SPO IPS Moved to: 359731C Line: C</b> (Tech 199, 0) <i>Complaint:</i> Moved to: 359731C Line: C 1 <b>7541C2 WC SAFETY RECALL CAMPAIGN (6DA/KA0-1-2)- REPLACE FRONT PASSENGE S/B: 16-047</b> (Tech 1337, 228.49) <i>Complaint:</i> PASSENGER AIRBAG INFLATOR 16-047 <i>Cause:</i> . 2 <b>SPO IPS Moved to: 359731C Line: A</b> (Tech 199, 0) <i>Complaint:</i> Moved to: 359731C Line: A 3 <b>IHOMP IPS COMPLIMENTARY MULTI-POINT INSPECTION... A \$47.97 VALUE</b> (Tech 1337, 0) <i>Complaint:</i> *Complimentary Multi-Point Inspection... a \$47.97 Value 4 <b>SPO IPS Moved to: 359731C Line: B</b> (Tech 199, 0) <i>Complaint:</i> Moved to: 359731C Line: B				<b>Parts</b> 2 04790-S9V-315 KIT, INFLATOR COMP 136.49 1 04790-S9V-315 KIT, INFLATOR COMP .00 Total: 136.49				
<b>Comments:</b>								

Fri Dec 18, 2015								329137
Advisor	Mileage	RO Status	Total Tech Hours	Warranty Total	Cust Total	Int Total	Misc Total	
2241	54370	CLOSED	4.30	0	564.67	0.00	-69	
<b>Services</b> 1 <b>HAL4 CC HAL4 PERFORM 4 WHEEL ALIGNMENT ON OUR STATE OF THE ART HUNTER ALIGNMENT MACHINE</b> (Tech 20630, 79.95)				<b>Parts</b> 4 2871 BATTERY KIT 14.31 1 15400-PLM-A02 FILTER, OIL 7.04				

2	<b>HBALU CC BALANCE FOUR TIRES UPGRADE</b> (Tech 20630, 34.95)	2	5W20B	QUAKER STATE	12.85
3	<b>H30KR CC 30K RECOMMENDED</b> (Tech 20630, 421.85)	3	94109-14000	WASHER, DRAIN (14MM)	.39
4	<b>IHOMP IPS COMPLIMENTARY MULTI-POINT INSPECTION... A \$47.97 VALUE</b> (Tech 20630, 0)	5	08200-9008	FLUID (DW-1) (ATF)	33.20
5	<b>VIP10 CC 10% OFF YOUR NEXT SERVICE</b> (Tech 20630, 0)	9	76622-SLA-004	BLADE RUBBER	6.99
		6	90471-PX4-000	WASHER, DRAIN (18MM)	1.92
		7	Z32	ZMAX 32 OZ BOTTLE	33.32
		8	76622-S5A-003	RUB, BLADE (525MM)	6.99
		10	17220-RDJ-J00	ELEMENT, AIR CLEANER	34.55
		11	80290-SOX-A01	FILTER ASSY-	33.09
		12	0431	THROTTLE BODY & AIR INTAKE CLEANER	10.14
				<b>Total:</b>	<b>194.79</b>

Comments:

Fri Nov 28, 2014										294797
Advisor	Mileage	RO	Status	Total Tech Hours	Warranty Total	Cust Total	Int Total	Misc Total		
95731 (DODEN,DAVID)	52084	CLOSED		0.50	105.57	0.00	0.00	0.00		
<b>Services</b>					<b>Parts</b>					
1	<b>7521H2 WC SAFETY IMPROVEMENT CAMPAIGN (5VX)- REPLACE DRIVER`S AIRBAG INFLATOR. S/B# 14-045</b> (Tech 2224, 105.57)				1	04770-S9A-306	KIT, INFLATOR COMP		50.57	
2	SPO IPS MOVED TO: 294797C LINE: A (Tech 199, 0)				Total: 50.57					
3	<b>IHOMP IPS COMPLIMENTARY MULTI-POINT INSPECTION... A \$47.97 VALUE</b> (Tech 2224, 0)									
4	SPO IPS MOVED TO: 294797C LINE: B (Tech 199, 0)									
5	SPO IPS MOVED TO: 294797C LINE: C (Tech 199, 0)									

Wed Nov 26, 2014										294797C
Advisor	Mileage	RO	Status	Total Tech Hours	Warranty Total	Cust Total	Int Total	Misc Total		
95731 (DODEN,DAVID)	52084	CLOSED		2.50	0.00	570.63	0.00	-50.00		
<b>Services</b>					<b>Parts</b>					
1	<b>H30KR CC 30K RECOMMENDED</b> (Tech 2224, 362.54)				4	Z32	ZMAX 32 OZ BOTTLE		33.32	
2	<b>VIP10 CC 10% OFF YOUR NEXT SERVICE</b> (Tech 2224, 0)				1	1301	MOC BATTERY KIT		9.77	
3	<b>7001 CC REPLACE BATTERY WITH GENUINE HONDA ORIGINAL EQUIPMENT BATTERY. CLEAN BATTERY TERMINALS AND TEST CHARGE SYSTEM OG1</b> (Tech 2224, 136.4)				2	08200-9008	FLUID (ATF-DW1)		32.92	
					3	90471-PX4-000	WASHER, DRAIN (18MM)		2.20	
					5	0431	THROTTLE BODY&AIR INTAKE CLEANER		10.14	
					6	15400-PLM-A02	FILTER, OIL		7.04	
					7	5W20B	5W20 OIL Q.S.		12.85	
					8	94109-14000	WASHER, DRAIN (14MM)		0.39	
					9	17220-RDJ-J00	ELEMENT, AIR CLEANER		25.89	
					10	80290-SOX-A01	FILTER ASSY-		28.50	
					11	76622-S5A-003	RUB, BLADE (525MM)		5.66	
					12	76622-SLA-004	BLADE RUBBER		5.66	
					13	31500-SD4-100M	BATTERY (24F/550AMP)		109.95	
					14	BF	DISPOSAL FEE		1.50	
							<b>Total:</b>		<b>285.79</b>	

**Wed Mar 12, 2014** **272360**

Advisor	Mileage	RO Status	Total Tech Hours	Warranty Total	Cust Total	Int Total	Misc Total
95731 (DODEN,DAVID)	50609	CLOSED	0.60	0.00	82.13	0.00	0.00

Services		Parts	
1	<b>ELE CC ELECTRICAL SYSTEMS DIAGNOSIS/REPAIR</b> (Tech 3496, 0)	2	33111-SR3-A01 BULB (HB2) 16.95
2	<b>NID CC NO MAINTENANCE INTERVAL DUE</b> (Tech 3496, 0)	1	33111-SR3-A01 BULB (HB2) 16.95
3	<b>IHOMP IPS COMPLIMENTARY MULTI-POINT INSPECTION... A \$47.97 VALUE</b> (Tech 3496, 0)		Total: 33.9
4	<b>7002 CQ REPLACE EXTERIOR BULB OG1</b> (Tech 3496, 35.9)		
5	<b>7002 CQ REPLACE EXTERIOR BULB OG1</b> (Tech 3496, 35.9)		
6	<b>NOWASH IPS DO NOT WASH CAR</b> (Tech 3496, 0)		

**Tue Dec 3, 2013** **263911C**

Advisor	Mileage	RO Status	Total Tech Hours	Warranty Total	Cust Total	Int Total	Misc Total
95731 (DODEN,DAVID)	46847	CLOSED	7.80	0.00	1853.86	0.00	-75.00

Services		Parts	
1	<b>5104 CC MOUNT AND BALANCE 4 TIRES. SET TIRE PRESSURE TO FACTORY SPECIFICATIONS</b> (Tech 19332, 583.95)	1	GYR402027477 2357016 104S GYR 520.00
2	<b>HI 1S46TBS CC MM4 REPLACE TIMING BELT 6 CYLINDER</b> (Tech 19332, 945.37)	2	TF DISPOSAL FEE 4.00
3	<b>HAL4 CC HAL4 PERFORM 4 WHEEL ALIGNMENT ON OUR STATE OF THE ART HUNTER ALIGNMENT MACHINE</b> (Tech 19332, 89.95)	3	14400-RCA-A01 BELT, TIMING 78.60
4	<b>HOCR CC LOF RECOMMENDED</b> (Tech 19332, 89.88)	4	14520-RCA-A01 TENSIONER 153.11
5	<b>IHOMP IPS COMPLIMENTARY MULTI-POINT INSPECTION... A \$47.97 VALUE</b> (Tech 19332, 0)	5	19200-RDV-J01 WATER PUMP 178.59
6	<b>VIP10 IPS 10% OFF YOUR NEXT SERVICE</b> (Tech 19332, 0)	6	38920-RCA-A03 BELT, COMPRESSOR 51.26
		7	OL999-9011 COOLANT (TYP2 BLUE) 19.23
		8	91213-R70-A02 OIL SEAL (39X53X8) 22.38
		9	91212-R70-A02 OIL SEAL (41X56X7) 12.57
		10	15400-PLM-A02 FILTER, OIL 7.04
		11	5W20B 5W20 OIL Q.S. 12.85
		12	94109-14000 WASHER, DRAIN (14MM) 0.39
		13	Z32 ZMAX 32 OZ BOTTLE 33.32
			Total: 1093.34

**Tue Dec 3, 2013** **263911**

Advisor	Mileage	RO Status	Total Tech Hours	Warranty Total	Cust Total	Int Total	Misc Total
95731 (DODEN,DAVID)	46847	CLOSED	0.50	151.02	0.00	0.00	0.00

Services		Parts	
1	<b>7370D3 WC SAFETY RECALL CAMPAIGN: INSTALL SUBHARNESS/ INSPECT G302 BOLT. S/B# 13-026</b> (Tech 19332, 151.02)	1	06326-SFE-000 KIT,VSA SUB CORD 100.53
2	<b>SPO IPS MOVED TO: 263911C LINE: A</b> (Tech 199, 0)		Total: 100.53
3	<b>SPO IPS MOVED TO: 263911C LINE: B</b> (Tech 199, 0)		
4	<b>SPO IPS MOVED TO: 263911C LINE: C</b> (Tech 199, 0)		
5	<b>SPO IPS MOVED TO: 263911C LINE: D</b> (Tech 199, 0)		
6	<b>SPO IPS MOVED TO: 263911C LINE: E</b> (Tech 199, 0)		
7	<b>SPO IPS MOVED TO: 263911C LINE: F</b> (Tech 199, 0)		

**Thu Nov 29, 2012** **232333**

Advisor	Mileage	RO Status	Total Tech Hours	Warranty Total	Cust Total	Int Total	Misc Total
83847 (DAY,SHAWN)	39822	CLOSED	0.50	53.22	0.00	0.00	0.00

Services		Parts	
1	<b>7280A5 WC SAFETY RECALL CAMPAIGN: INSTALL A COMBINATION LIGHT SWITCH WIRE KIT. S/B# 12-023 S/B# 12-056</b> (Tech 71932, 53.22)	1	06322-SAA-305 KIT,LIGHTING SW 2.73
2	<b>SPO IPS MOVED TO: 232333C LINE: A</b> (Tech 199, 0)		Total: 2.73

3	SPO IPS MOVED TO: 232333C LINE: B (Tech 199, 0)
4	SPO IPS MOVED TO: 232333C LINE: C (Tech 199, 0)
5	SPO IPS MOVED TO: 232333C LINE: D (Tech 199, 0)
6	SPO IPS MOVED TO: 232333C LINE: E (Tech 199, 0)
7	SPO IPS MOVED TO: 232333C LINE: F (Tech 199, 0)
8	SPO IPS MOVED TO: 232333C LINE: G (Tech 199, 0)
9	IHOMP IPS COMPLIMENTARY MULTI-POINT INSPECTION... A \$47.97 VALUE (Tech 71932, 0)
10	SPO IPS MOVED TO: 232333C LINE: H (Tech 199, 0)

<b>Wed Nov 28, 2012</b>								<b>232333C</b>
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Advisor	Mileage	RO Status	Total Tech Hours	Warranty Total	Cust Total	Int Total	Misc Total
83847 (DAY,SHAWN)	39822	CLOSED	2.70	0.00	496.23	30.00	30.00

Services		Parts	
1 HAIR CC REPLACE ENGINE AIR FILTER (Tech 71932, 64.95)	4	76622-S5A-003	RUB, BLADE (525MM) 5.66
2 HBFE CC HBFE PERFORM COMPLETE BRAKE SYSTEM FLUSH WITH MOC HIGH PRESSURE BRAKE SYSTEM FLUSH MACHINE. TOP OFF RESEVOIR AND CHECK FOR LEAKS (Tech 71932, 123.51)	1	17220-RDJ-J00	ELEMENT, AIR CLEANER 25.89
3 HPSF CC HPSF PERFORM POWER STEERING FLUSH SERVICE WITH MOC'S FLUID EXCHANGE MACHINE. TOP OFF FLUID AND CHECK FOR LEAKS. (Tech 71932, 119.95)	2	6012	32OZ BRAKE FLUID 21.63
4 HRT CQ HRT ROTATE TIRES TO OPTIMAL POSITION ON CAR. RESET TIRE PRESSURES TO FACTORY SPECIFICATIONS (Tech 71932, 19.95)	3	3771	POWER STEERING KIT 32.05
5 WIPER CC WIPER BLADE INSERTS (Tech 71932, 24.95)	5	76622-SLA-004	BLADE RUBBER 5.66
6 WIPERR CC WIPER BLADE INSERT REAR (Tech 71932, 14.95)	6	76632-S2K-004	RUB, BLADE (350MM) 5.66
7 HOCR CQ LOF RECOMMENDED (Tech 71932, 89.88)	7	Z32	ZMAX 32 OZ BOTTLE 33.32
8 VIP10 CC 10% OFF YOUR NEXT SERVICE (Tech 71932, 0)	8	15400-PLM-A02	FILTER, OIL 4.75
	9	94109-14000	WASHER, DRAIN (14MM) 1.28
	10	5W20B	5W20 OIL 14.25
			Total: 150.15

<b>Mon Nov 28, 2011</b>								<b>200031</b>
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Advisor	Mileage	RO Status	Total Tech Hours	Warranty Total	Cust Total	Int Total	Misc Total
1888 (RAW, PENNY)	32762	CLOSED	0.70	0.00	67.69	0.00	0.00

Services		Parts	
1 H7KFC CQ DEFAULT (Tech 94481, 58.6)	3	5W20B	5W20 OIL 14.25
2 IHOMPQ CQ IHOMPQ VEHICLE INSPECTION (Tech 94481, 0)	1	15400-PLM-A02	FILTER, OIL 8.00
	2	94109-14000	WASHER, DRAIN (14MM) 1.28
			Total: 23.53

<b>Tue Dec 14, 2010</b>								<b>169476</b>
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Advisor	Mileage	RO Status	Total Tech Hours	Warranty Total	Cust Total	Int Total	Misc Total
19910 (MAYFIELD JOHN)	27518	CLOSED	3.70	0.00	555.12	0.00	40.00

Services		Parts	
1 H30KPC C MAJOR SERVICE VEHICLES AT 30,000/60,000 (PREMIUM PACKAGE) LOF, ROT & BAL TIRES, REPLACE AIR FLTR, CABIN FLTR, WIPER INSERTS, SRV BRKS, SERVICE BATT AND T. BODY, SVC TRNS, MULTI CLEAN ENGINE, ZMAX (Tech 24545, 50.40) <i>Complaint:</i> MAJOR SERVICE VEHICLES AT 30,000/60,000 (PREMIUM PACKAGE) LOF, ROT & BAL TIRES, REPLACE AIR FLTR, CABIN FLTR, WIPER INSERTS, SRV BRKS, SERVICE BATT AND T. BODY, SVC TRNS, MULTI CLEAN ENGINE, ZMAX <i>Cause:</i> MAINTENANCE <i>Correction:</i> MAJOR SERVICE	4	17220-RDJ-J00	ELEMENT, AIR CLEANER 25.89
	1	15400-PLM-A02	FILTER, OIL 8.00
	2	94109-14000	WASHER, DRAIN (14MM) 1.28
	3	5W20B	5W20 OIL 10.60
	5	80290-SOX-A01	FILTER ASSY- 41.75
	6	76622-S5A-003	RUB, BLADE (525MM) 7.51
	7	76622-SLA-004	BLADE RUBBER 7.51

VEHICLES AT 30,000/60,000 (PREMIUM PACKAGE) LOF, ROT & BAL TIRES, REPLACE AIR FLTR, CABIN FLTR, WIPER INSERTS, SRV BRKS, SERVICE BATT AND T. BODY, SVC TRNS, MULTI CLEAN ENGINE, ZMAX	8 2871	BATTERY KIT	14.07
	9 0431	THROTTLE BODY & AIR INTAKE CLEANER	10.86
	10 08200-9001	FLUID (ATF-Z1)	15.42
<b>2 ELE C ELECTRICAL SYSTEMS DIAGNOSIS/REPAIR</b> (Tech 24545, 2.88) <i>Complaint:</i> REPLACE BATTERY IN BOTH REMOTES <i>Correction:</i> ELECTRICAL SYSTEMS DIAGNOSIS/REPAIR	11 90471-PX4-000	WASHER, DRAIN (18MM)	1.98
	12 1171	MULTI-CLEAN	19.89
	13 Z32	ZMAX 32 OZ BOTTLE	33.07
<b>3 MISC C OTHER DIAGNOSIS/REPAIR</b> (Tech 24545, 0.00) <i>Complaint:</i> CHECK BATTERY AND SPARE TIRE <i>Correction:</i> OTHER DIAGNOSIS/REPAIR	14 72148-SOA-000	BATTERY (CR1616)	28.60
<b>4 1000 C PERFORM MULTIPOINT INSPECTION. CHECK TIRES, BRAKES, BATTERY, BELTS, HOSES, INSPECT FOR LEAKS. CHECK ALL SAFETY ITEMS. FILL OUT INSPECTION FORMS</b> (Tech 24545, 0.00) <i>Complaint:</i> PERFORM MULTIPOINT INSPECTION. CHECK TIRES, BRAKES, BATTERY, BELTS, HOSES, INSPECT FOR LEAKS. CHECK ALL SAFETY ITEMS. FILL OUT INSPECTION FORMS <i>Correction:</i> PERFORM MULTIPOINT INSPECTION. CHECK TIRES, BRAKES, BATTERY, BELTS, HOSES, INSPECT FOR LEAKS. CHECK ALL SAFETY ITEMS. FILL OUT INSPECTION FORMS	15 35116-SDA-A11	SCREW, FLAT	15.90
	16 31500-SD4-100M	BATTERY (24F/550AMP)	0.00
	17 BF	DISPOSAL FEE	0.00

Wed Nov 11, 2009								138670
Advisor	Mileage	RO Status	Total Tech Hours	Warranty Total	Cust Total	Int Total	Misc Total	
83847 (DAY,SHAWN)	21943	CLOSED	1.10	0.00	84.90	0.00	9.75	
<b>Services</b>				<b>Parts</b>				
<b>1 HOSFM C CHANGE ENGINE OIL WITH HONDA BRAND SYNTHETIC BLEND OIL. INSTALL NEW GENUINE HONDA FILTER AND REPLACE DRAIN PLUG WASHER/GASKET.</b> (Tech 21770, 3.60) <i>Complaint:</i> CHANGE ENGINE OIL WITH HONDA BRAND SYNTHETIC BLEND OIL. INSTALL NEW GENUINE HONDA FILTER AND REPLACE DRAIN PLUG WASHER/GASKET. <i>Cause:</i> MAINTENANCE <i>Correction:</i> CHANGE ENGINE OIL WITH HONDA BRAND SYNTHETIC BLEND OIL. INSTALL NEW GENUINE HONDA FILTER AND REPLACE DRAIN PLUG WASHER/GASKET.				3 5W20B	5W20 OIL		10.60	
				1 15400-PLM-A02	FILTER, OIL		8.00	
				2 94109-14000	WASHER, DRAIN (14MM)		1.28	
<b>2 HBL C PERFORM TIRE BALANCE ON OUR STATE OF THE ART HUNTER ROAD FORCE BALANCER. RESET TIRE PRESSURES TO FACTORY SPECIFICATIONS.</b> (Tech 21770, 9.60) <i>Complaint:</i> PERFORM TIRE BALANCE ON OUR STATE OF THE ART HUNTER ROAD FORCE BALANCER. RESET TIRE PRESSURES TO FACTORY SPECIFICATIONS. <i>Correction:</i> PERFORM TIRE BALANCE ON OUR STATE OF THE ART HUNTER ROAD FORCE BALANCER. RESET TIRE PRESSURES TO FACTORY SPECIFICATIONS.								
<b>3 1000 C PERFORM COMPLIMENTARY 27 POINT INSPECTION TO CHECK TIRES, BRAKES, BATTERY, CONDITION OF FLUIDS, FILTERS, BELTS, HOSES, CV BOOTS, STEERING AND SUSPENSION, LIGHTS AND HORN. CHECK FOR LEAKS</b> (Tech 21770, 0.00) <i>Complaint:</i> 27 POINT INSPECTION <i>Cause:</i> PERFORMED COMPLETE INSPECTION, <i>Correction:</i> PERFORM COMPLIMENTARY 27 POINT INSPECTION TO CHECK TIRES, BRAKES, BATTERY, CONDITION OF FLUIDS, FILTERS, BELTS, HOSES, CV BOOTS, STEERING AND SUSPENSION, LIGHTS AND HORN. CHECK FOR LEAKS								

Wed Feb 25, 2009								119641
Advisor	Mileage	RO Status	Total Tech Hours	Warranty Total	Cust Total	Int Total	Misc Total	
19608 (CROWE,TIMOTHY)	19971	CLOSED	2.80	0.00	326.80	0.00	19.41	

Services	Parts
1 <b>90020P C PERFORM 20K MILE SERVICE. CHANGE OIL FILTER WITH A GENUINE HONDA FILTER AND 5-20 SEMI-SYNTHETIC OIL, ROTATE AND BALANCE TIRES, INSTALL FUEL INJECTOR TREATMENT AND PERFORM MOC POWER STEERING FLUSH.</b> (Tech 19332, 34.20) <i>Complaint:</i> PERFORM 20K MILE SERVICE. CHANGE OIL FILTER WITH A GENUINE HONDA FILTER AND 5-20 SEMI-SYNTHETIC OIL, ROTATE AND BALANCE TIRES, INSTALL FUEL INJECTOR TREATMENT AND PERFORM MOC POWER STEERING FLUSH. <i>Correction:</i> PERFORM 20K MILE SERVICE. CHANGE OIL FILTER WITH A GENUINE HONDA FILTER AND 5-20 SEMI-SYNTHETIC OIL, ROTATE AND BALANCE TIRES, INSTALL FUEL INJECTOR TREATMENT AND PERFORM MOC POWER STEERING FLUSH.	1 15400-PLM-A02 FILTER, OIL 6.71 2 94109-14000 WASHER, DRAIN (14MM) 0.29 3 5W20B 5W20 OIL 10.60 4 1061 FUEL INJ W/ROADSIDE 12.32 5 2161 POWER STEERING FLUSH 47.75 6 6011 BRAKE FLUSH 55.00
2 <b>MISC C OTHER DIAGNOSIS/REPAIR</b> (Tech 19332, 0.00) <i>Complaint:</i> MUST LEAVE BY 11 AM TO GO TO SANIBEL <i>Correction:</i> OTHER DIAGNOSIS/REPAIR	
3 <b>4301 C FLUSH OUT OLD CONTAMINATED AND OXIDIZED BRAKE FLUID WITH MOC'S BRAKE FLUID FLUSHING MACHINE. REPLACE FLUID WITH FRESH DOT 3 BRAKE FLUID</b> (Tech 19332, 19.00) <i>Complaint:</i> FLUSH OUT OLD CONTAMINATED AND OXIDIZED BRAKE FLUID WITH MOC'S BRAKE FLUID FLUSHING MACHINE. REPLACE FLUID WITH FRESH DOT 3 BRAKE FLUID <i>Correction:</i> FLUSH OUT OLD CONTAMINATED AND OXIDIZED BRAKE FLUID WITH MOC'S BRAKE FLUID FLUSHING MACHINE. REPLACE FLUID WITH FRESH DOT 3 BRAKE FLUID	

Fri Nov 14, 2008								112044
Advisor	Mileage	RO Status	Total Tech Hours	Warranty Total	Cust Total	Int Total	Misc Total	
77874 (WHIDBY,JENNIFER)	15619	CLOSED	2.00	0.00	292.80	0.00	16.58	
Services	Parts							
1 <b>90015P C PREMIUM 15,000 MILE SERVICE. PERFORM OIL CHANGE SERVICE, REPLACE AIR FILTER AND WIPER BLADES. ROTATE AND BALANCE TIRES. PERFORM MOC FUEL INDUCTION SERVICE. PERFORM BATTERY SERVICE</b> (Tech 20630, 28.00) <i>Complaint:</i> PREMIUM 15,000 MILE SERVICE. PERFORM OIL CHANGE SERVICE, REPLACE AIR FILTER AND WIPER BLADES. ROTATE AND BALANCE TIRES. PERFORM MOC FUEL INDUCTION SERVICE. PERFORM BATTERY SERVICE <i>Correction:</i> PREMIUM 15,000 MILE SERVICE. PERFORM OIL CHANGE SERVICE, REPLACE AIR FILTER AND WIPER BLADES. ROTATE AND BALANCE TIRES. PERFORM MOC FUEL INDUCTION SERVICE. PERFORM BATTERY SERVICE	1 15400-PLM-A02 FILTER, OIL 6.71 2 94109-14000 WASHER, DRAIN (14MM) 0.29 3 5W20B 5W20 OIL 10.60 4 9111 DECARBTHROTTLE FLUSH 59.37 5 2871 BATTERY KIT 10.65 6 17220-RDJ-J00 ELEMENT, AIR CLEANER 27.50 7 76622-S5A-003 RUB, BLADE (525MM) 5.95 8 76622-SLA-004 BLADE RUBBER 5.95							

Tue Nov 27, 2007								82565
Advisor	Mileage	RO Status	Total Tech Hours	Warranty Total	Cust Total	Int Total	Misc Total	
19608 (CROWE,TIMOTHY)	10196	CLOSED	0.30	0.00	27.95	0.00	0.00	
Services	Parts							
1 <b>LOF C</b> (Tech 4735, 6.00) <i>Complaint:</i> * PERFORM OIL AND FILTER CHANGE SERVICE TO INCLUDE TOPPING OFF FLUID LEVELS AND ADJUSTING TIRES TO PROPER INFLATION LEVELS <i>Cause:</i> DUE BY TIME OR MILEAGE								

Mon Feb 5, 2007								57519
Advisor	Mileage	RO Status	Total Tech Hours	Warranty Total	Cust Total	Int Total	Misc Total	

66996 (GIBSON,KIMBERLY ANN)	6498	CLOSED	0.70	0.00	69.95	0.00	0.00
<b>Services</b>				<b>Parts</b>			
1 <b>77500KR C</b> (Tech 71299, 7.00) <i>Complaint:</i> 7,500 MILES RECOMMENDED SERVICE. CHANGE OIL, FILTER, AND GASKET. INSPECT BRAKES. ROTATE TIRES. <i>Correction:</i> 7,500 MILES RECOMMENDED SERVICE. CHANGE OIL, FILTER, AND GASKET. INSPECT BRAKES. ROTATE TIRES.							

Thu Apr 20, 2006							681711
<b>Advisor</b>	<b>Mileage</b>	<b>RO Status</b>	<b>Total Tech Hours</b>	<b>Warranty Total</b>	<b>Cust Total</b>	<b>Int Total</b>	<b>Misc Total</b>
73891 (JEUDY,CHRISTIANO)	3829	CLOSED	0.00	0.00	27.95	0.00	3.36
<b>Services</b>				<b>Parts</b>			
1 <b>08FMZ01 C</b> (Tech 69477, 3.30) <i>Complaint:</i> CUSTOMER REQUESTS EXPRES SERVICE OIL AND FILTER CHANGE <i>Cause:</i> TECH REPLACED OIL AND OIL FILTER, INSTALLED NEW DRAIN PLUG GASKET, ADJUSTED TIRE PRESSURE, TOPPED OFF FLUIDS AND PERFORMED 19 PT. INSPECTION. <i>Correction:</i> OIL & FILTER CHANGE							

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